



NQF Level 3 | TETA

Freight Handling

Master the safe and efficient handling of freight with integrated practical and theoretical training. This qualification provides essential skills in freight operations, inventory control, customer service, and warehouse administration for the transport sector.

128

Credits

12-18

Months

NQF 3

Level



Qualification Overview

The safe handling of freight is dependent upon the applicable people complying with the relevant procedures and applying the necessary skills to their handling. This qualification provides learners in the freight sector with an integrated practical and theoretical grounding in freight handling, the ability to work more effectively with others, and the skills necessary to maintain and enhance the level of service and quality expected by customers.

Exit Level Outcomes

Upon completion of this qualification, learners will be able to:

- ✔ Understand the principles of the freight handling business in South Africa
- ✔ Understand the composition of the supply chain in the transport industry
- ✔ Understand legislated and company-required health, safety, environmental and security practices
- ✔ Act responsibly when handling freight

Entry Requirements

- ✔ Numeracy, Literacy and Communication equal to NQF Level 2
- ✔ Technical skills pertaining to agricultural activities equal to NQF Level 2

Qualification Modules

Module 1: Self-Development

- Managing self-development

Module 2: Occupational Health and Safety in the Workplace

- Maintaining occupational health, safety, and general housekeeping
- Demonstrate knowledge and understanding of HIV/AIDS in a workplace

- Handle a crime situation

Module 3: Customer Service

- Apply basic business principles
- Ensuring customer satisfaction and competitive practice
- Processing and controlling documentation

Module 4: Communication

- Write/present/sign texts for a range of communicative contexts
- Accommodate audience and context needs in oral/signed communication
- Use language and communication in occupational learning programmes
- Interpret and use information from texts

Module 5: Mathematics

- Use mathematics to investigate and monitor the financial aspects of personal, business, and national issues
- Describe, apply, analyse and calculate shape and motion in 2-and 3-dimensional space in different contexts
- Investigate life and work-related problems using data and probabilities
- Demonstrate an understanding of the use of different number bases and measurement units

Module 6: Inventory Control

- Allocating freight for packaging and grouping
- Receiving and dispatching freight, and handling freight returns
- Controlling and locating stock
- Packing, handling and securing freight

Module 7: Freight Handling Machinery

- Describe basic freight logistics principles
- Taking basic care of the freight handling machinery

Module 8: Warehouse Admin

- Manage administration records
- Operating computer systems

Qualification Details

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|-----------|--------------|
| SETA | TETA |
| NQF Level | Level 3 |
| Credits | 128 Credits |
| Duration | 12-18 Months |
| SAQA ID | 57831 |

Career Opportunities

-  Freight Handling Administration
-  Planning
-  Goods Handling
-  Storage
-  Transport Planning
-  Basic Freight Handling Equipment Maintenance

Need Help?

Contact our qualification specialists for guidance.

help@speccon.co.za

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NQF Level 4

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Clerk**



NQF Level 4

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